

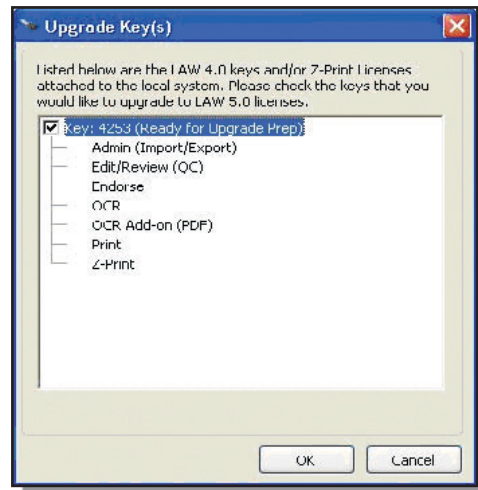
Upgrading LAW 4.0 and Z-Print to LAW 5.0

After the initial installation of LAW 5.0, and establishment of the LAW 5.0 License Server (machine hosting the physical 5.0 USB key), you will need to upgrade your LAW 4.0 and Z-Print licenses to LAW 5.0.

1. Attach the LAW 5.0 Server Key to your LAW 5.0 License Server.
2. From a workstation with Internet access, attach LAW 4.0 and Z-Print hardware keys to be upgraded. **Note:** To upgrade Z-Print serial numbers you must run the Profile Manager from each workstation with a Z-Print serial number registered on it.
3. Launch the LAW 5.0 Profile Manager through the Profile Manager shortcut in the LAW 5.0 program group.



4. Select **File->Upgrade LAW 4.0/Z-Print Licenses**. The *Upgrade Key(s)* dialog will appear with a list of all licenses available to upgrade. The items listed may be either a hardware key or a Z-Print serial number.



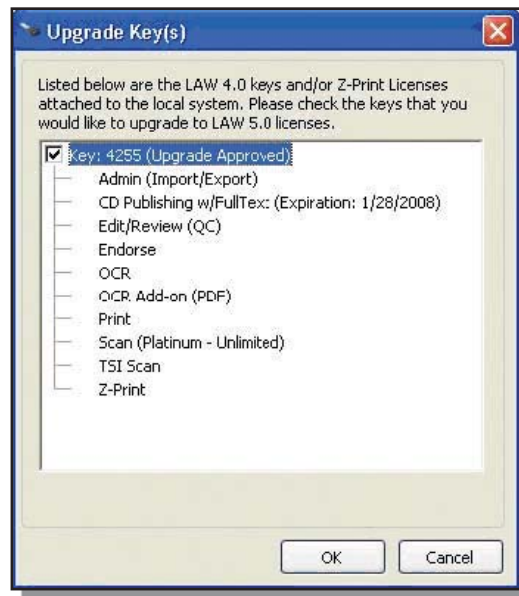
5. Check the box (or boxes) next to the key(s) you wish to upgrade and then click **<OK>**. This will submit the license information to ICE to begin the approval process. A dialog informing you of the status will be displayed.

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6. To check the status of a pending upgrade, click **File->Upgrade LAW 4.0/Z-Print Licenses**. The *Upgrade Key(s)* dialog will display, indicating the status of each license. The possible statuses are listed below:

- a. **Approval Pending.** Approval pending means the license information is still being processed by ICE.
- b. **Upgrade Approved.** Upgrade approved means the license information has been approved and the license can now be upgraded.
- c. **Upgrade Declined.** Upgrade declined indicates that there was a licensing and/or issue discovered during license processing. Please contact an ICE representative to resolve this issue.



7. To upgrade approved licenses, check the boxes beside any licenses with an *Upgrade Approved* status, then click **<OK>**. Once licenses are upgraded, they are no longer valid for use with LAW 4.0 or Z-Print.

8. Continue this process until all licenses are upgraded. **Note:** It is not required to upgrade all licenses at one time. However, ICE will not support any cases that are being run in both LAW 4.0 and LAW 5.0 due to many structural differences.

If you have any questions, feel free to contact Technical Support at support@imagecap.com or via phone at (402) 970-0060, 8am to 5pm (CST) Monday – Friday.