

Dear friends,

We want to take this opportunity to inform you about changes in our pricing structure for LAW PreDiscovery products that will result in long term benefits to you. Effective October 1, 2007, all sales of LAW to new clients will be offered only by subscription. The new subscription model will help us reliably deliver more capabilities more frequently with more support to improve our value. To accomplish these improvements we are adding resources including developers, support people and a new QA department. We also have plans to further extend our hours of support.

Because we value all of our existing clients, the integrity of our LAW team, and the relationships you all have with them, existing perpetual licenses and maintenance will be honored. Additionally, unlike the old LAW model, our existing customers will be able to lock in rates for support and maintenance for up to three years. You will be able to add additional subscription licenses to your perpetual licenses after October 1 at lower up-front cost, making it easier to justify initial expenses.

We always strive to be good business partners and to keep you informed. You have a choice until November 1st. You may purchase LAW under a perpetual license, as you have done in the past, until then. If you are planning to add licenses in Q4, you must do so before November 1st. If you do not purchase additional licenses before November 1st you will only be allowed to purchase under our subscription model. We will honor quotes for the existing model dated from August 1st through September 30, 2007, but they must be executed prior to November 1st. We want you to understand your options, and we want to assist you through the transition. Please contact Jill Olsen, Donna Egan or Jim Gardner at 1-800-376-6989 to discuss any immediate needs or questions you may have.